



Tradition



Partnership



Creativity



Flexibility



Quality



QUALITY POLICY

TESTING LABORATORY EVZ-VUES BRNO s.r.o.

CALIBRATION LABORATORY EVZ-VUES BRNO s.r.o.

The basic building stone of the laboratory's work is satisfaction of customers' requirements through highly professional, quick, perfect and comprehensive services. Guarantee of the quality and reliability of the laboratory's products is a team of satisfied, qualified and motivated employees.

Customer Orientation:

- The laboratory's customers are internal departments of VUES Brno s.r.o. or external customers. The quality policy applies to both laboratories without limitation.
- The laboratory's staff are obliged to meet the requirements and commitments to customers, to keep contract terms and time-limits. Customer satisfaction is always at the first place.
- The customer perceives quality through the properties of a supplied product. He compares the benefit of such product with costs. Therefore, the laboratory's staff must be able to determine what the customer needs or could need to be able to offer him something extra compared to competitive laboratories.
- Broad readiness, collaboration and each final product supplied to the customer should be the source of recommendation for further cooperation.
- Each employee seeks ways of continuously improving their working results, representing the company well and improving their professionalism and the professionalism of the product.
- When handling orders, each employee is obliged to fulfil their obligations of objectivity, confidentiality and impartiality which are important aspects in securing confidence in the activity of the laboratory.

Employee Orientation:

- The laboratory management create conditions for improving the professional qualification of employees and thus increasing professional performances.
- The good team of employees and the long-term cooperation multiply the quality of the laboratory's work and advances it to professional level.
- Creation of good working conditions and remuneration of employees lead to a higher confidence of employees to the company.

Supplier Orientation:

- The laboratory management cooperate with their suppliers on the principle of long-term partnerships and mutual satisfaction.
- The laboratory management choose well-trying and reliable suppliers that are selected on the basis of the monitoring and evaluation of satisfaction.

Sustainable Competitiveness Orientation:

Social Responsibility:

- The laboratory is aware of its responsibility for impacts of its activity on the society.
- The laboratory is organized and operated in such a way that ethical conduct, independence, objectivity and impartiality of its activities are assured under all circumstances.

Procedure:

- The laboratory creates its own technical and human resources as the necessary condition for its future development.
- An integral part of the laboratory's culture is searching for ways leading to high profitability, to an improvement of the management system effectiveness, to an improvement of the quality of products and all activities. Both the organization and work method are subordinated to this.

Information Security:

- Within its activity, the laboratory clearly defines the principles for controlling information security in the laboratory.
- The laboratory staff know their basic responsibilities and obligations when working with information in the laboratory.

The Environment:

- The laboratory requires responsible behaviour to the environment from all of its employees.
- The laboratory pays attention to responsible behaviour to the environment and to effective utilization of energies.
- The laboratory minimizes pollutant emissions and waste, as well as other potential environmental hazards.

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